

## I Can't See The Video's On The Site

If you are having trouble viewing the videos there are two potential problems.

- You are using a Macintosh and don't have the windows media player installed. We provide a link to view other videos in the "mov" format for Mac users. [Click here to view the QuickTime Movies.](#)
- Your PC has not run it's most recent updates. It is recommended that you update your computer so all websites will work and appear more accurate in your browser. A temporary work around, without updating your computer would be to either view the Macintosh videos (provided you have QuickTime installed), or when you're at the video you want to see, click on the "printer icon" at the top of the screen. This will re-open the page in a streamlined fashion, which should allow you to view the Microsoft Windows Media Video.